



SERVICE REPAIR FORM

TOSHIBA
Leading Innovation >>>



Customer Details

| | | |
|--------------|----------|--------------|
| Name/Company | | Contact Name |
| Address | | Tel No. |
| Suburb | Postcode | Mobile No. |
| Email | | |

Equipment IE Technology is not responsible for lost accessories

| | |
|-----------------|------------|
| Model/ Part No. | Serial No. |
| Model/ Part No. | Serial No. |
| Model/ Part No. | Serial No. |

| |
|--------------------------|
| Description of Problem/s |
| |
| |

| | | |
|--|------------------------------|-----------------------------|
| Warranty | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Courier Pickup Required (Toshiba warranty jobs only) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

| | |
|---|---|
| Standard Quote Fee – Charged if problem IS NOT covered under warranty, including liquid spill, physical damage, software problems | \$60 |
| Data backup – Data backup/recovery is NOT covered under warranty. Please discuss with technician before booking the machine in if data backup/recovery is required. | Data backup starting from \$50 Data recovery starting from \$100 |

Accessories

| | | | |
|-------------------------------------|------------------------------|----------------------------------|--------------------------------|
| AC Adapter <input type="checkbox"/> | Bag <input type="checkbox"/> | CD/DVDs <input type="checkbox"/> | Other <input type="checkbox"/> |
|-------------------------------------|------------------------------|----------------------------------|--------------------------------|

| |
|--|
| <p>Terms & Conditions</p> <p>Standard Warranty or Non-warranty job/s approx 2-3 days to diagnose depending on part/s availability Only hardware is covered by the manufacturer's warranty, which includes Power Cable/ AC Adaptors. IE Technology reserves the right to dispose of any machines that have not been collected after 90 days of notifying the customer of completion.</p> <p>All machines not covered under warranty will incur a \$60 quote fee (including machines that are under warranty but are subsequently found to have a non-warranty issue including software problems, liquid spill, and physical damage.)</p> <p>While all care is taken, IE Technology takes no responsibility for lost accessories, bags, etc. By signing the form, you agree that you have read and understand these terms and conditions.</p> |
|--|

| |
|-----------|
| Date |
| Signature |

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Job check available on www.laptopcentre.net.au